



CUSTOMER SERVICE March 22, 2021

21-07

March COVID-19 group benefits update

Our position on group benefits claims relating to the COVID-19 vaccine

In recent weeks there have been concerns posted on social media suggesting that group benefits coverage could be put at risk if a plan member receives a COVID-19 vaccination.

When a COVID-19 vaccine has been given by an authorized health professional, side-effects or complications from the vaccine would not limit someone's eligibility for life, health or disability benefits.

Government-approved COVID-19 vaccinations are tested to make sure they're safe and effective. While some people have reported side effects after being immunized with a COVID-19 vaccine in Canada, those side effects aren't necessarily related to the vaccine.

The Canadian Life and Health Insurance Association (CLHIA) has also released [their position](#) on the vaccine as it relates to insurance coverage. They stress that vaccination is one of the most effective means to protect yourself and others from serious illness and death from COVID-19 and that receiving the vaccine will not affect your individual or workplace life, health or disability insurance benefits.

Our commitment to you hasn't changed during the pandemic. The financial, physical and mental well-being of plan members is our top priority.